

## Appendix D Communications Summary of Listening Sessions

Date of message	Workstream	Activity	Channel
28 July	Values and Behaviours	<a href="#">Promote Engagement and Culture Champion Role</a>	Weekly comms bulletin
11 August	Values and Behaviours	<a href="#">Invitation to Listening Sessions</a>	Managing Director Commissioner bulletin
11 August	Values and Behaviours	<a href="#">Update to Managers on Organisational Culture</a>	Manager Update bulletin
7 September	Values and Behaviours	<a href="#">A message from Kim Bromley-Derry</a>	All staff bulletin
Sept - Nov	Values and Behaviours	OCC update message during director live events	Live Events
2/5/7/15/20 Oct	Values and Behaviours	Promoted workshops to service areas, requested frontline promotion	Service emails
28 July, 16 August, 15 September	Values and Behaviours	Messages to promote the session availability	Staff panel Teams Channel
20 October	Values and Behaviours	<a href="#">A message from Kim Bromley Derry</a> promote online survey	All staff bulletin
31 October	Values and Behaviours	<a href="#">Promote online survey - Team Talk October</a>	H grade and above for cascade
1 November	Values and Behaviours	<a href="#">Promote online survey in Weekly News</a>	All Staff
2 November	Values and Behaviours	<a href="#">OCC update at All Staff Briefing</a>	All Staff
2 November	Values and Behaviours – Promote online survey	<a href="#">Promote online survey</a> in post all staff briefing comms	All Staff